

up a notch™

## Unbeaten Path Consulting Services Touch and go!

### System implementations / migrations

- Migrating from BPCS to ERP LX
- Escaping BPCS well
- Leadership for major projects
- Barcoding / automatic data capture installations

### Using BPCS/ERP LX better

- Classroom training for BPCS / ERP LX users
- System usage assessments
- Expert configuration of BPCS / ERP LX functionality
- Coaching + support delivered to individual users

### Technical support: iSeries, BPCS, ERP LX

- Pay-as-you-go telephone support (even for customized code)
- Design + development of new iSeries functionality
- Find + fix iSeries operating system vulnerabilities
- Migration to new iSeries equipment
- iSeries response time optimization

### Practicing business at a world class level

- Commitment for Excellence™ training
- Inventory accuracy training for material handlers
- Develop world class operating policies and procedures
- Regulatory compliance: vulnerability assessment + mitigation
- Improving the measurement of financial performance
- Polishing performance + profits at overseas sites
- Mediation services for complex IT disputes

### Coaching + support delivered to individual users

#### ◆ elbow-to-elbow™ consulting services

Unbeaten Path consultants love coaching right at a user's desk ... it's professionally gratifying to hear real-time feedback that you're a BPCS / ERP LX genius. Our elbow-to-elbow service always generates rave reviews.

Typically, we don't have to turn a business process upside down or customize anything to help a user. The idea is to observe how a user employs the software. We then coach him/her how to employ functionality which has always been there ...but it's been hidden under one of those:

**“I was scared to try it”**

menu selections or function keys.



Unbeaten Path.  
INTERNATIONAL